



Inclusion Criteria

All Ontario patients are entitled to speak with the doctor via OTN, however, not all cases can be completely assessed via this new media. Inclusion and Exclusion criteria will change with technological advances. This is meant as a guide only.

- Allergy symptoms of nose and eyes
- Blood Glucose Check
- Blood Pressure Check
- Bug Bites, Poison Ivy, Eczema, Psoriasis or Mild Sunburn
- Cold Sores or Cankers on face, mouth, or lips (non-genital)
- Cold, Upper Respiratory Infection, Sore Throat or Flu-Like Symptoms
- Diarrhea
- Ear Infection, Earache, or Swimmers Ear, Hearing Tests
- Eye Infection, Pinkeye or Styes
- Female Urinary Tract Infection
- Head Lice
- Infected Toenail or Fingernail
- Medication Renewal (no controlled or addictive medications)
- Minor Burns
- Minor Rashes (e.g., Impetigo, Shingles, Ringworm)
- New Onset Cough
- Pregnancy Test, Birth Control Renewal, Birth Control Advice or IUD Prescription
- Referral to specialist or allied health professional (e.g., massage therapy, physiotherapy)
- Sinus Infection or Sinusitis
- Test Results
- Work Notes or Medical Certificate